

## **Quality Policy**

Bodine Electric Company is committed to complete customer satisfaction and continuous improvement. As a team, we are dedicated to doing things right the first time, conforming to all known requirements, and providing on time, defect free products.

To ensure we meet this commitment, we use a Quality Management System (QMS) that consists of effective and efficient business processes that conform to the requirements of ISO 9001.

We are dedicated to the continual improvement and effectiveness of our QMS through the measurement, analysis, and actions of established quality objectives.

We communicate our Quality Policy and objectives, and performance against these objectives, throughout the company and to interested parties.

It is the responsibility of all our employees to work together to ensure we meet this commitment to quality. This quality policy will be reviewed annually to ensure continuing suitability.

Jeffrey P. Bodine, President, Chief Executive Officer